

May 1, 2020

Dear Business Partners,

On Friday, April 24th, PeroxyChem experienced a ransomware attack that partly affected our core corporate infrastructure and a small number of user endpoints. We are sending this message to all clients and vendors, regardless of whether we believe your data was compromised or not. We want to apologize for any inconvenience this may cause.

It is clear to us that the attack was focused on our corporate systems and was designed to impact our business operations. At first glance, a forensics investigation has revealed that a significant amount of our accounts payable data has been stolen. A limited amount of employee data was also removed. Additionally, our understanding is, that this attack has not impacted any customer IT environments. Please note that this is a preliminary result of our investigations and we are continuing to investigate.

However, with this data potentially available to the public, we would ask you to be extra vigilant in your accounts payable/receivable, to prevent false invoicing or other fraudulent behavior. Remain mindful and aware and don't let yourselves be taken in by the scammers. Before you click on a link in an e-mail or open an attachment, first check:

- Is the content of the e-mail plausible?
- Is there unnecessary pressure to act?
- Do you know the sender?

In case of doubt, call the relevant sender and ask them about the e-mail. Do not use the telephone number provided in the e-mail for this purpose - use the Internet to find the phone number of the main office where the person works and ask to be put through to them.

The attack was initiated by a group known as Maze. Consistent with the tactics of this group, we believe the attacker compromise happened prior to the ransomware event. We had engaged CrowdStrike, a global leader in cybersecurity, to conduct an investigation when the attack occurred. Thankfully, we had begun to take steps toward containment, including shutting down several services such as VPN, Internet Access and SAP. We also took a number of additional containment actions as recommended by CrowdStrike to limit the risk and exposure of our systems.

In addition, we have also been in contact with law enforcement in different countries throughout this entire event.

As we conduct our investigation and work to restore our IT functions, we might ask for your cooperation as we limit our access to the Internet and billing and payment functions until we are certain this intrusion is behind us. We believe this will only be a short-term work around.

PeroxyChem's plants continue to operate normally and we have deployed back-up processes to ensure we continue to fulfill our customers' orders.

Finally, since PeroxyChem was only recently acquired by Evonik Industries AG, our IT systems have not been integrated yet with those of Evonik. Therefore, this attack did not have any impact on Evonik's IT systems.

We want to thank you for your support as we undertake our investigation and work to restore your trust. We will update you as our investigation unfolds, but if you have specific questions about your account, please send an email to: [ITsecurity@peroxychem.com](mailto:ITsecurity@peroxychem.com). You can also reach out to your normal PeroxyChem contact by phone with your questions.

Best regards,



Thomas F. Ball  
Vice President and General Manager, PeroxyChem

*PeroxyChem is a company of Evonik Industries AG.*